

Patients Canada (formerly Patients' Association of Canada) invites you to our third annual conference supported by the Health Council of Canada and Canada Health Infoway

Bringing the Patient Perspective to Healthcare

Monday, October 28, 2013

Chestnut Conference Centre, Colony Ballroom | 89 Chestnut Street | Toronto, ON M5G 1R1

Registration and light breakfast from 8:00

Conference from 9:00 to 4:30

A light breakfast, lunch and snacks will be provided

To register, visit www.patientscanada.ca/conf2013

Please join other health care professionals, managers, policy makers, patients and family caregivers at an event that will model fresh ways to conduct a public dialogue about healthcare. As a friend of Patients Canada, we invite you to register to join us at our conference October 28, 2013.

We want to transform healthcare in Canada by increasing patient involvement. At this conference, we will review the opportunities and difficulties in bringing the patient perspective to all aspects of healthcare. Together we will identify areas for discussion about successes and challenges to patient partnerships in clinical encounters, service delivery and policy development.

This is our third year hosting a conference like this one. For the first time, we are working with two supporting organizations – Canada Health Infoway and the Health Council of Canada, who will help develop discussions in several areas.

Come prepared to share experiences, learn from others, and discuss improvement

Patients Canada believes that our healthcare system can improve with an articulate and engaged patient voice at the table. We are not a complaints organization; nor are we interested in pitting patients against professionals.

This carefully designed and expertly facilitated conference will encourage all participants to bring their perspectives to elicit constructive, collaborative ideas. We expect that participants will listen as well as speak, contribute thoughtfully, and seek possibilities beyond the usual answers.

The goal of the day is not to come to definitive solutions or a joint resolution. Rather we are attempting to create a continuing dialogue to foster learning among patients and health care providers. We strongly believe that this sort of dialogue is essential to improving healthcare in Canada.

Space is limited

With capacity for only 100 people, we need to know quickly who will attend. If you plan to attend, please fill out the registration form before September 30, 2013 by visiting: www.patientscanada.ca/conf2013

This is a full day event

Note that this is a full day event and its success depends upon what participants bring to it. Participants are generally expected to come on time and stay for the whole day. If, for any reason, you can come for only part of the day, please let us know beforehand.

Questions about the Conference

Contact Patients Canada by email at communications@patientsassociation.ca or phone at 416-785-2500 ext. 2472.

More Information

You can learn more about Patients Canada at www.patientscanada.ca or by calling 416-785-2500 ext. 2472. You can learn more about Canada Health Infoway at www.infoway-inforoute.ca and the Health Council of Canada at www.healthcouncilcanada.ca/.

Program Information

- 8:00 a.m. Registration opens - light breakfast available
- 9:00 a.m. Introduction from Patients Canada President, Sholom Glouberman & Opening Conversations
- 10:00 a.m. Canada Health Infoway Panel and Discussion - *Digital Health: Improving the Patient Experience*
- 11:00 a.m. Health Council of Canada Panel and Discussion – *How Patients and Caregivers can Contribute Positively to Better Quality of Care*
- 12:00 p.m. Lunch
- 12:45 p.m. Opening circle to create Open Space Agenda
- 1:45 p.m. Open Space Sessions
- 4:00 p.m. Closing Circle
- 4:30 p.m. Event closes, brief reception to follow

We request that you arrive by 8:30 a.m. as the event will start promptly at 9 a.m. The timing for program sessions is approximate.

The agenda for the afternoon sessions will be created by participants, using an Open Space model. If there's a specific topic you'd like to talk about, the Open Space model will provide you with a chance to find others who share that interest. For more information on Open Space: en.wikipedia.org/wiki/Open_Space_Technology

For more information on the event or to register:
www.patientscanada.ca/conf2013